The major objectives for WINTER OPERATIONS - SIDEWALKS are:

- to reduce the hazards of snow and ice to pedestrians
- to reduce economic losses to the community and industry caused by workers not being able to get to their jobs

SUMMARY

In order to assign specific levels of service for WINTER OPERATIONS - SIDEWALKS, all sidewalks in the City of London have been classified according to the following: See Appendix 'A'

<table>
<thead>
<tr>
<th>CLASS I</th>
<th>CLASS II</th>
<th>CLASS III</th>
<th>CLASS IV</th>
</tr>
</thead>
<tbody>
<tr>
<td>- located within designated area as defined in By-law S-2879-193 where primary responsibility for winter operations - sidewalk rests with abutting property owner</td>
<td>- arterial and expressway streets</td>
<td>- primarily secondary collectors collectors where there is no London Transit route designated and local streets provides access to abutting property owners includes pedestrian walkways</td>
<td>- pedestrian walkways closed for winter</td>
</tr>
</tbody>
</table>
QUALITY STANDARD
FOR
WINTER OPERATIONS - SIDEWALKS

SUMMARY (CONTINUED)

The level of service to be provided for WINTER OPERATIONS - SIDEWALKS shall be in accordance with the following:

CLASS 1 SIDEWALKS

- surfaces shall be maintained as BARE AS POSSIBLE through enforcement of the provisions of the Streets By-law pertaining to the designated area where the primary responsibility for winter operations rests with the abutting property owner
- when non-compliance with provisions of the Streets By-law are noted, works shall be completed by assignment of manpower, equipment and materials as required.

CLASS 2 and 3 SIDEWALKS

- surfaces shall be maintained in a SNOW PACKED condition by assignment of manpower, equipment and materials as necessary
- the maximum allowable accumulation of FRESH snow shall be 3 inches
- ploughing shall be completed within 24 hours after an accumulation of 3 inches
- during periods of excessive or continual snowfalls Class 2 sidewalks shall be given FIRST PRIORITY treatment and Class 3 sidewalks shall be given SECOND PRIORITY treatment
- salt/sand mixture shall be applied in isolated sections only, generally at intersections, school crossings and PXO's
- Class 2 sidewalks shall be given FIRST PRIORITY treatment for sanding/salting
- continuous sanding and/or salting and sanding shall not be completed except under conditions of freezing rain or generally slippery conditions

CLASS 4 SIDEWALKS (See Appendix 'A')

- Class 4 sidewalks shall be closed from December 1 to March 30 and no winter operations shall be completed
QUALITY STANDARD
FOR
WINTER OPERATIONS - BUS STOPS

OBJECTIVE

The major objectives for WINTER OPERATIONS - BUS STOPS are:

- To maintain a manageable access and egress to and from buses.

SUMMARY

In order to assign specific levels of service for WINTER OPERATIONS - BUS STOPS, all bus stops in the City of London have been classified according to the following:

<table>
<thead>
<tr>
<th>CLASS I</th>
<th>CLASS II</th>
<th>CLASS III</th>
</tr>
</thead>
<tbody>
<tr>
<td>• bus stops located within the London downtown as defined by the City of London’s official plan</td>
<td>• bus stops located on arterial streets and primary collector streets</td>
<td>bus stops located on • secondary collectors • local streets</td>
</tr>
</tbody>
</table>
The level of service to be provided for WINTER OPERATIONS - BUS STOPS shall be in accordance with the following:

**CLASS 1 BUS STOPS**
- surfaces shall be maintained AS BARE AS POSSIBLE
- surfaces shall be cleared within 48 hours of the cessation of sidewalk snow clearing, if deemed necessary

**CLASS II BUS STOPS**
- Surfaces shall be maintained AS BARE AS POSSIBLE where a paved surface has been provided
- Surfaces shall be cleared within 72 hours of the cessation of sidewalk snow clearing, if deemed necessary

**CLASS III BUS STOPS**
- Surfaces shall be maintained in snow packed condition
- Surfaces shall be cleared within one week of the cessation of sidewalk clearing, if deemed necessary

Weather conditions may delay the time frames of completion; stops shall be checked on a random basis for widespread freezing rain and general icy conditions.

Manual sanding and/or salting shall not be completed except under widespread slippery conditions.