



LONDON FOR ALL

A ROADMAP TO END POVERTY



Changing Mindsets

1.4 Increase the number of organizations providing Cultural Competency training

London Cross Cultural Learners Centre (CCLC) resumed its provision of Intercultural Education Services in January 2017, focused on Cultural Competency training.

A variety of training modules have been developed to meet the needs of the community. Intensive training is available for specialized audiences: workshops focusing on practical implications in specific areas of competence are available, and Train-the-Trainer courses are available for those who want to become certified trainers and provide training to their organization(s) and/or clientele.

In 2017, Cultural Competency training was provided at 22 organizations in the City of London. 1,200 participants took part in these training sessions, delivered by CCLC. Twenty individuals received their Certified Trainers certification through the Train-the-Trainer program and then provided training to 350 people in their respective workplaces.

Online Indigenous Cultural Safety Training (ICS)

The ICS training is a unique, facilitated online training program designed to increase knowledge, enhance self-awareness, and strengthen the skills of those who work both directly and indirectly with Aboriginal people. The goal of the ICS training is to develop and promote individual competencies and positive partnerships.

Skilled facilitators guide and support each participant through dynamic and interactive learning modules. Participants will learn about terminology; diversity; aspects of colonial history such as Indian residential schools and Indian Hospitals; historical events; and contexts for understanding social disparities and inequities. Through interactive activities participants examine culture, stereotyping, and the consequences and legacies of colonization. Participants will also be introduced to tools for developing more effective communication and relationship building skills.

Training intake is ongoing. The training is self-directed and is approximately 8 modules with a minimum of 1-2hr per module. A certificate is provided upon completion. This training normally is a \$300 value but is offered at no charge to child care and early years providers in London and Middlesex.

London & Middlesex Local Immigration Partnership (LMLIP)

I am London is a social media campaign that showcases diversity and celebrates immigrants who have chosen to call London their home.

Now in its sixth year, *I am London* features individuals based on a diverse representation of age, gender, profession and compelling success stories of settlement in London with emphasis on entrepreneurship and community leadership.