

# NEW Income-Related Subsidized Transit Program

Beginning January 1<sup>st</sup>, 2018

*Poverty impacts all of us because a community experiences poverty and cannot reach its potential when people lack or are denied the economic, social or cultural resources to participate.*

*London for All: A Roadmap to End Poverty*, identifies transportation as an area that requires action and focused efforts in order to address associated impacts of poverty. This includes the opportunity to understand public transit as not only a way to move people around town, but also a way to connect people with the opportunities they need. *London for All* also aligns with the Strategic Plan for the City of London, which includes developing strategies to eliminate barriers for individuals facing poverty.

Reducing transit-related costs for people with low income is one way to assist individuals in getting to what and where they need, increases access to programs & services and enables engagement in community life.

On December 19, 2016, City Council approved some changes to the current program for subsidized transit for Londoners. These changes will come into effect on **January 1<sup>st</sup>, 2018**.

In 2018, subsidized transit for the blind will remain unchanged. However, subsidized tickets and passes for seniors will no longer be offered.

A **new** program for subsidized transit will come into effect on January 1, 2018. This new program will offer a \$52 monthly bus pass for eligible residents. To qualify for this new program, you must meet all of the following criteria:

1. You are a resident of London
2. You are 18+ years of age (this means that seniors with low-income will be eligible to purchase a subsidized transit pass through this program)
3. Current income is below Low Income Cut Off After-Tax (LICO-AT) – see chart below

Size of family or household unit	LICO After tax (2016)
1 person	\$21,487
2 persons	\$26,748
3 persons	\$32,884
4 persons	\$39,926
5 persons	\$45,282
6 persons	\$51,073
7 or more persons	\$56,861

\*If a resident is in receipt of Ontario Works, they should contact their caseworker. Assistance with transportation costs may be available through Ontario Works.

## Application Process

To be eligible for this program, residents must complete a simple application. Eligibility for the program will be assessed by Discretionary Benefits staff and will be valid for 12 months. After 12 months, a new application will need to be completed for the program.

An application for the new, income-related subsidized transit program will be available in mid-November to early-December of 2017. Applications can be submitted online, through phone, or at any one of five Social Services offices across the city. Information about the application process will be made available on the City's website when updates are available.

## Purchasing

Subsidized passes will be available for purchase at any one of nine locations across the city in 2018. These locations include:

- Canada Aquatic Games Centre, 1045 Wonderland Rd N, London, ON N6G 2Y9
- Citi Plaza, 355 Wellington Street Suite #248, 2nd Floor South Wing, London, Ontario N6A 3N7
- City Hall, 300 Dufferin Ave, London, ON N6B 1Z2
- Kiwanis Seniors' Centre, 78 Riverside Dr, London, ON N6H 1B4
- Carling Heights Optimist Community Centre, 656 Elizabeth St, London, ON N5Y 6L3
- North London Optimist Community Centre, 1345 Cheapside St, London, ON N5V 3N9
- South London Community Pool, 585 Bradley Ave, London, ON N6E 2H8
- LTC Head Office, 450 Highbury Ave N, London, ON N5W 5L2
- LTC Downtown Information Office, 150 Dundas St, London, ON N6A 1G1

\*Please note that not all locations may be set up to sell passes in December 2017 when subsidized transit passes will first be sold. A list of purchasing locations will be updated on [www.london.ca/transitsubsidy](http://www.london.ca/transitsubsidy).

To purchase a subsidized bus pass, residents will be asked to provide a piece of photo ID that contains their full name and address. A piece of mail, such as utility bill, alongside photo ID will also be accepted. The locations listed above will accept cash, credit or debit as payment.

**london.ca**

For more information:  
[www.london.ca/transitsubsidy](http://www.london.ca/transitsubsidy)  
519-661-5910

