

Free IT Supports

Resource	Sign up required? (Y/N)	Available in other languages?	Resource Description & URL
TVDSB Resources	No	No, if you need help with interpretation or translation connect with your school settlement worker (SWIS)- https://www.tvdsb.ca/en/students/settlement-workers-in-schools.aspx	<p>This webpage provides instructions on how to use school supplied computers and programs. It also provides you with some troubleshooting tips. https://www.tvdsb.ca/en/our-board/technology-and-software-support.aspx?_mid_=65869</p> <p>If you are unable to resolve computer problems on your own, please contact the help desk by emailing servicesupport@tvdsb.ca or calling 519-452-2005. Make sure to provide the following information:</p> <ul style="list-style-type: none"> • Student name • Student school/location • Device number (located on device)
LDCSB Resources	No	No, if you need help with interpretation or translation connect with your school settlement worker (SWIS)- https://22.files.edl.io/f88d/07/23/19/170046-046d7128-a9a4-4fcb-8d9c-9b4c2270eb2f.pdf	<p>The school board has created a series of videos around online learning. You can access the full playlist here: https://www.youtube.com/watch?v=YRAF35kbYJs&list=PLYvxJU_b7szyJ4Pd5_Pg7KaanSB0bgbd</p> <p>Here is some information around how to reset your Virtual Learning Environment password: https://www.ldcsb.ca/apps/pages/index.jsp?uREC_ID=1076550&type=d&pREC_ID</p>

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Lynda.com	Yes	No	<p>Lynda.com is a free online education service that is noted for its exceptional instructional videos. Lynda.com's library contains 3,500+ courses and more than 144,000 fascinating, high quality video tutorials on topics such as IT troubleshooting, Google Classroom, Brightspace/D2L, Microsoft, etc. The tutorials are available for learners of all levels and can be accessed for free through the London Public Library, you can also try it out free for one month (you need a credit card or Paypal account to sign up for the free trial).</p> <p>LPL Link: http://www.londonpubliclibrary.ca/digital-collection/lynda</p> <p>Free Trial Link: http://www.lynda.com</p>
Tech Support Guy	Yes	No	<p>A website where users can post their question and get answers from tech savvy forum members. This website has been around since 1996 and has solved thousands of tech related problems.</p> <p>https://techguy.org/</p>